

General form of undertaking

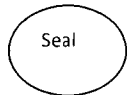
Between GreenSquareAccord Limited **Claimant**
And Mr Ben Jenkins **Defendant**

Name of court	
IN THE COUNTY COURT AT OXFORD	
Claim No.	K70OX068
Claimant's Ref.	
Defendant's Ref.	

This form is to be used only for an undertaking not for an injunction

On the 9th day of November 2023

(1) Mr Ben Jenkins appeared in person and gave an undertaking to the Court promising:



(1) Name of the person giving undertaking

(2)

1. **By 4pm on 11 November 2023, the Defendant, Mr Ben Jenkins, WILL:**

(2) Set out terms of undertaking

a. Disable the link to the following webpages, such that it cannot be accessed by any member of the public:
i. www.ruthcooke.co.uk

(3) Give the date and time or event when the undertaking will expire

b. To clearly display in bold font a statement in the following wording:

This website is not affiliated with GreenSquareAccord Limited, which has its own formal complaints process. We will sign post you to the relevant parties and provide you a written statement that you can provide as the basis of formal complaint.

(4) The judge may direct that the party who gives the undertaking shall personally sign the statement overleaf

on the web pages listed below:

- i. www.greensquareaccordresidents.co.uk/report-issue-or-complaint
- ii. on the webpage www.greensquareaccord.co.uk/ruth-cooke-letters-to-our-ceo

(5) Set out any other directions given by the court

2. **The Defendant, Mr Ben Jenkins, WILL NOT whether by himself or by instructing, encouraging or permitting any person to:**

(6) Address of the person giving undertaking

a. Contact the Claimant or any of the Claimant's employees, agents and/or contractors directly. For the avoidance of doubt, contact includes but is not limited to:

- i. Using the work or personal email address of the Claimant or Claimant's employees, contractors and/or agents;
- ii. Using, telephoning or messaging the Claimant or the Claimant's employees, contractors and/or agents on their work or personal mobile telephones; and
- iii. Using social media to contact the Claimant or any of the Claimant's employees, contractors and/or agents. Using social media includes but is not limited to direct messaging. For the avoidance of doubt, social media includes 'LinkedIn'.

b. Tag the Claimant's employees, contractors and/or agents on social media (including personal social media). For the avoidance of doubt, social media includes 'LinkedIn'.

c. Use any hashtags, whether on social media or otherwise online, which

specifically name any of the Claimant's employees, contractors and/or agents. This includes but is not limited to Ruth Cooke and any other director of the Claimant.

- d. Refer to any employee, agent or contractor of the Claimant by name within any publication online, save for those individuals named <https://www.greensquareaccord.co.uk/about-us/our-team> or have the word "Director" contained within their job title at the time of publication on the webpage. Publication online includes but is not limited to any web, social media or blog posts.

And to be bound by these promises until ⁽³⁾ 23.59 hours on 11th May 2025.

The Court explained to ⁽¹⁾ Mr Ben Jenkins the meaning of his undertaking and the consequences of failing to keep his promises,

And the Court accepted his undertaking ⁽⁴⁾ and directed that ⁽¹⁾ Mr Ben Jenkins should sign the statement overleaf.

Dated 9th November 2023

To ⁽¹⁾
of ⁽⁶⁾

Mr Ben Jenkins
18 Maureen Christian House
Desborough Crescent
Oxford
OX4 4GW

Important Notice

- If you do not comply with your promises to the court you may be held to be in contempt of court and imprisoned or fined, or your assets may be seized.
- If you do not understand anything in this document you should go to a Solicitor, Legal Advice Centre or a Citizens' Advice Bureau

The Court may direct that the party who gives the undertaking shall personally sign the statement below.