

A selection of employee reviews:



Neighbourhoods in Chippenham, Wiltshire

**2.0** ★ on 16 February 2022

### **Stressful**

The teams are amazing and I worked with some wonderful people, and it stops there. A very much us and them situation, managers have no people skills and no formal managing experience, and it shows. The work expected of a job role is equivalent to 3 roles due to having to complete others work that have left due to the culture, and that makes life very stressful, told to suck it up and get on with it. It's such a shame as the people are lovely and really want to do what's best for the tenants but everything is an obstacle when it comes to management.



Housing Officer in Oxford, Oxfordshire

**1.0** ★ on 9 April 2022

### **Stressful, unhealthy culture**

Managers do not understand the job you do, often having no experience of the role or Housing in general. Everything delegated downwards until work pressure becomes impossible. Existing staff all at the bottom of the pay band, whilst new starters, some with no experience come in on higher salaries. All in all a really toxic environment. Is anyone asking why there has been a 100% staff turnover in my team in the last 12 months?



Unknown in Unknown

**4.0** ★ on 7 April 2022

### **Great job but wish there was more investment in staff**

Great job, great management but wish there was more investment in staff. Very few training opportunities or progression.

They do offer great flexibility and allow for a good work/life balance.



Gardener in Wednesbury

1.0 ★ on 6 April 2022

### Very poor wages. No organisation

Poor company. Wages the main concern as it's a minimum wage job. No union and management totally disregard employees ideas and suggestions. No progression unless your face fits.

### 1.0 Avoid at all cost

☆☆☆☆☆

Registered Manager (Former Employee) - Manchester - 5 December 2021

Worst company in history a care company that doesn't care  
Higher management meaning op managers are bullies and the left hand doesn't know what the right is doing  
Have no idea on home care

✓ **Pros**

None

✗ **Cons**

They are still providing care

3.0 ★★★★★ ✓

Former Employee, less than 1 year

### Straightforward Job however not enough feedback from management

4 Apr 2022 - Assessor

✓ Recommend     CEO Approval    — Business Outlook

**Pros**

- Straightforward
- Client-focused
- Independence
- Good hours
- Good training

**Cons**

- Poor management
- Little effort put into resolving reviews and assessments
-

2.0 ★★☆☆☆ ✓

Former Employee, less than 1 year

### Customer service

3 Jan 2022 - Customer Service

Recommend  CEO Approval  Business Outlook

#### Pros

Good working environment and staff

#### Cons

Not paid in line with what your being asked to do

3.0 ★★★★★ ✓

Current Employee, more than 8 years

### Budgets before people

31 Oct 2021 - Project Manager in Birmingham, England

Recommend  CEO Approval  Business Outlook

#### Pros

Colleagues are brilliant  
Delivering quality services  
Making a difference

#### Cons

Badly paid  
Undervalued  
Too many senior executives